

Appendix D

Pollution Control Statistics

The below table shows the number of noise complaints made to the Council's Pollution Team relating to city centre licensed premises.

Street Name	2019	2020	2021	2022
St Mary Street	7	2	8	4
High Street	0	0	0	0
Greyfriars Road	2	0	1	0
Churchill Way	1	0	1	0
Westgate Street	13	7	11	4
Mill Lane	2	0	0	0
Windsor Place	11	1	0	3
Total:	36	10	21	11

Over the past 4 years, the average number of complaints received relating to licensed premises within the city centre 19 complaints each year.

A total of 36 noise complaints relating to licensed premises within the city centre were received in 2019, this figure dropped to 10 complaints in 2020. This was at a time the country was going through a pandemic resulting in a significant restrictions for licensed premises including forced closures.

In 2021 the number of noise complaints received increased to 21 complaints. Although covid restrictions started to ease the latter half of the year the nighttime economy was still not back to full strength.

Noise complaints dropped again in 2022 to 11 complaints.

Throughout the past 4 years St Mary Street, Westgate Street and Windsor Place have received a significantly higher number of complaints than the other streets within the city centre.